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### Quality Management in Education System

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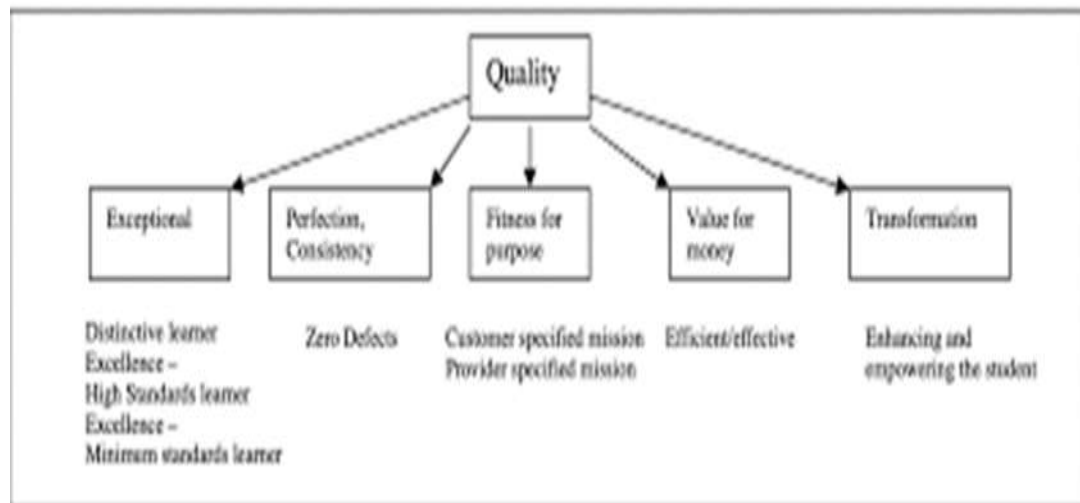
**Annotation.** This article discusses the use of international indicators and their importance in ensuring quality and quality management in education. Quality management and its importance are presented.

**Key words:** quality, quality menegment, educational services, quality assurance.

A definition of quality is "your focus on the satisfying your customer's needs". Therefore, it can be said that the "quality of a product or service" is the extent to which it incorporates features and characteristics that allow the customer to use it. At the same time you are satisfying their needs.

Quality can also be defined as being fit for the intended purpose, or "fit for purpose".

In addition a simple definition is "conformance to requirements". We can get information about quality and unit type from 1- picture.



1-picture. *Quality and its types*

Now we will look at the quality management system.

Quality management in education is a process that involves using principles and techniques to improve the quality of educational services. Quality management focuses on improving processes, products, and practices to ensure they meet or exceed customer expectations. It also seeks to create an environment where excellence is rewarded, stakeholders are engaged, and resources are used efficiently.



2-picture. Quality management system

This practical approach will help educators understand how to effectively use quality management in their work as well as provide strategies for implementing it within their own organizations. By having a better understanding of what quality means in education and how best to achieve it, educators can become more successful leaders in their fields.

Quality management is essential in education to ensure that students receive the best possible learning experience and outcomes. Quality assurance systems focus on monitoring, evaluating, and improving operations to provide consistency and improve results for learners. Quality management can help teachers by providing them with tools to assess student performance, identify areas of improvement and develop strategies for teaching.



3-picture. Factor affecting the Quality assurance in Higher Education

It also encourages collaboration among school administrators, faculty members, parents, and students in order to better serve the needs of all learners. Quality management promotes continuous assessment of educational programs so that problems are identified early on before they become more serious or costly issues.

Additionally, it provides a framework for evaluating new initiatives such as technology-based learning programs so that schools can determine if they will be effective investments in terms of student achievement. Ultimately quality management helps educators create an environment where all students have access to top-notch educational opportunities.

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Developing a Quality Management System (QMS) is an important practical step for quality management in education. It provides a structured framework that enables educational organizations to achieve their goals and objectives, as well as to ensure that the services provided meet the expectations of students, staff, parents, and other stakeholders. A QMS can provide guidance on how best to deliver quality improvements through processes such as monitoring performance against standards, measuring customer satisfaction levels, or implementing corrective measures when needed.

Additionally, it helps identify areas where resources are needed or where improvement activities need to be implemented. By developing a QMS, education providers can ensure they are providing quality services by consistently meeting their requirements and those of external customers.

This will help them gain long-term sustainability through delivering reliable outcomes that lead to improved student achievement and higher overall satisfaction rates with educational offerings.

Engaging stakeholders in quality management is an essential step for any educational institution. Stakeholders include parents, teachers, students, and administrators, as well as external partners such as employers or funding agencies. To ensure a successful system of quality management in education, it is important to involve all parties in the process.

This allows each stakeholder to provide valuable input on how best to improve the institution's quality standards. Furthermore, engaging stakeholders helps build trust and understanding between the different organizations involved in a school's education system.

By working together towards common goals and objectives, institutions can develop programs that are tailored to meet their specific needs while maintaining high-quality standards across the board. Quality management should be seen not only as managing resources but also as involving people who have vested interests in achieving excellence in education outcomes.

Training and development can be a powerful tool for quality management in education. It can help to identify areas of improvement for staff, students, and administrators. Through training programs tailored to the specific needs of a school or college, educators can become more efficient in their duties and increase organizational efficiency overall.

Training sessions on how to use technology effectively will also provide employees with the skills necessary to better serve students in digital classrooms. Finally, providing teachers with professional development opportunities increases job satisfaction which leads to improved morale among faculty members who are more likely to stay at their current institutions longer.

These benefits ultimately lead to higher student achievement rates as well as increased retention rates among faculty members who are engaged in quality management initiatives within educational institutions.

Assessment is one of the most important aspects of quality management in education. By implementing effective assessment practices, educational institutions can ensure that their students are receiving high-quality instruction and learning experiences.

Effective assessment provides an opportunity to measure student performance against established standards and objectives, identify areas for improvement, and give timely feedback to

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inform instructional practice. These assessments also enable educators to ensure adequate progress toward academic goals as well as monitor achievement over time.

Implementing a comprehensive system of assessment allows for data-driven decision-making when it comes to assessing student needs, curriculum alignment, and teaching strategies.

Quality management in education is essential for providing students with the best possible learning experience. It ensures that educational institutions meet their standards and objectives, while also ensuring a safe and productive learning environment for all involved.

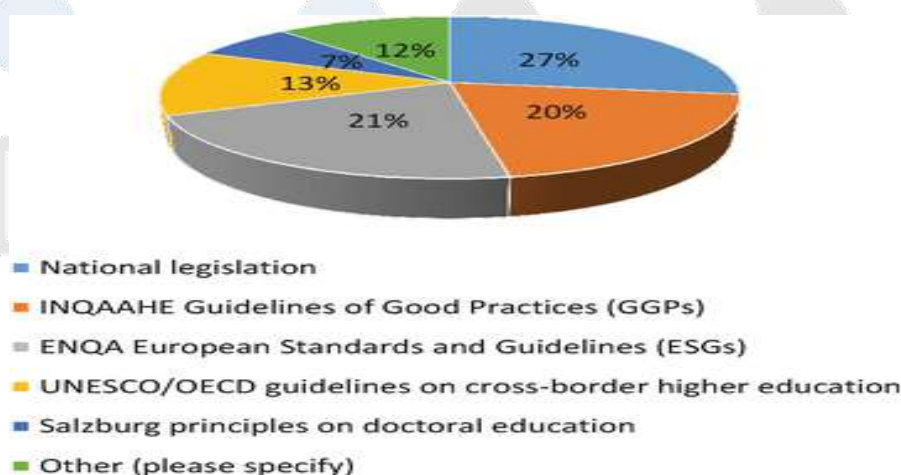
Quality management can help improve student outcomes by increasing accountability, providing better training opportunities, and creating a culture of continuous improvement. It can also reduce costs associated with poor quality or inefficient processes.

By emphasizing the importance of quality assurance in teaching, faculty are more likely to take ownership of their courses and be actively engaged in improving their quality over time. Additionally, it encourages collaboration among departments as well as between teachers, administrators, and other stakeholders to ensure that everyone is working toward the same goal: delivering excellent education to students.

The challenge of implementing practical quality management programs in educational institutions is significant. Quality assurance and improvement efforts need to be tailored to the unique context of an institution, while also being based on general principles of continuous improvement.

Additionally, educational organizations often have limited resources that must be allocated strategically. Developing a comprehensive plan for quality management can require significant up-front costs and time commitment from staff, faculty, and administrators alike.

We can see about Quality assurance in higher education in this diagramm



*1-diagram. Quality assurance in higher education, global prospective*

Furthermore, measuring the impact of any changes or initiatives over time requires rigorous data collection and analysis methods that may not always be available or feasible in a school setting. Finally, effective communication strategies are essential for successful implementation; educators must ensure that stakeholders understand why they are investing in quality assurance activities and how these investments will benefit the organization as a whole

### **Conclusion**

In conclusion, to implement quality management in education, Educators and administrators should work together to ensure that the highest standards are met for students' learning experiences.

Quality management principles such as continuous improvement, process optimization, customer satisfaction, and risk assessment can all be used to help schools strive for success. By implementing the principles of quality management into leadership practices and organizational structures, schools will have an opportunity to increase student performance and create a more positive learning environment.

Ultimately, it is up to educators and administrators alike to take necessary steps towards ensuring that their school system meets the needs of its stakeholders: parents, teachers, staff members, and most importantly - students.

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